

# ADVANCED AND CUSTOM CALLING FEATURES

## Call Waiting

**Call Waiting Alert:** This feature alerts you of new incoming calls when you are already on a call. You will hear a short beep when the second call is received, and this alert will be repeated every 10 seconds while the caller continues to allow the line to ring. The second caller hears the normal ringing tone only.

**To Answer the Second Call:** Press the switch hook for about one second to place your first call on hold. You will automatically be connected with the second caller.

**To Alternate Between Calls:** By pressing the switch hook for about a second, you may alternate between calls. Each conversation is private and cannot be heard by the other caller.

**To Terminate Either Call:** Simply hang up. Your telephone will then ring. When you answer it, you'll be connected with the other caller.

## Cancel Call Waiting

**To Disable the Call Waiting Tone for the Next Outgoing Call Only:** Lift the receiver and listen for the dial tone. Press \*70 and wait for the second dial tone. Call Waiting is now disabled and the dial tone is returned. Dial the number you wish to call. Termination of the call re-establishes the Call Waiting tone on all calls thereafter.

## Three-Way Calling

**To Add a Third-Party Call:** First, to hold your existing call, press and release the switch hook. Be certain to press and release quickly. Dial the third number. Speed Calling Codes may also be used if you subscribe to this feature. When the third party answers, you may talk privately before completing your three-way connection. With your third party on the line, press the switch hook quickly for a second time to add the holding party. Your Three-Way Call is now in effect. If for some reason the call to the third party is not completed, press the switch hook twice to get back to your held party.

**To Disconnect the Third Party:** Press the switch hook for a second. You will now have only the original party on the line.

**To Disconnect Completely:** Simply hang up. If either of the two parties hangs up, you may continue talking to the one remaining on the line.

## Speed Calling

**To Establish Your Speed Calling 8 List:** Lift the receiver and listen for the dial tone. Press \*74. Listen for a broken dial tone. Dial a one-digit number on your keypad (2-9). Then dial the number you wish to Speed Dial (for long distance entries, dial 1 and the Area Code before the number). Listen for confirmation tone to indicate your Speed Calling number is established.

**To Establish Your Speed Calling 30 List:** Lift the receiver and listen for the dial tone. Press \*75. Listen for a broken dial tone. Dial a two-digit number on your keypad (20-49). Then dial the number you wish to Speed Dial (for long distance entries, dial 1 and the Area Code before the number). Listen for confirmation tone to indicate your Speed Calling number is established.

**To Use Your Speed Call Feature:** Lift the receiver and listen for the dial tone. Dial the appropriate one- or two-digit number. Push the # button.

**To Change Your Speed Call List:** Simply follow the same steps for establishing your list. A new number automatically cancels out the corresponding existing number.

## **Call Return**

**To Use Call Return:** Press \*69. Listen for an announcement that will provide the telephone number of the party who last called you.

**If You Wish to Return the Call:** Press 1. Remain on the line and your call will automatically be placed for you.

**If You do not Wish to Return the Call:** Hang up.

**If the Line is Busy:** Listen for an announcement telling you the number is busy. Hang up. You will hear a short-short-long ring when the line is free. Your call will automatically be placed when you lift the handset.

**To Cancel Call Return:** Press \*89 and listen for the tone or announcement.

**Please Note:** There is no time limit for returning a missed call. However, you will only be able to return the last incoming call you received. If the number you are trying to reach is outside the area serviced by Call Return, you will hear a recording advising you that the call cannot be made. If you should choose to disregard the Call Waiting tone while on a call, you can later use Call Return to return the call to the Call Waiting number.

## **Repeat Dialing**

**To Use Repeat Dialing:** Hang up, then lift the receiver and listen for the dial tone. Press \*66.

**If the Line is Busy:** Listen for three beeps or an announcement telling you the number is busy. Hang up. You will hear a short-short-long ring when the line is free. Your call will automatically be made when you lift the handset.

**If the Line is not Busy:** Listen for ringing. Wait for an answer.

**To Cancel Repeat Dialing:** Press \*86 and listen for tone or announcement.

**Please Note:** While Repeat Dialing is activated, you may still make and receive other calls. Repeat Dialing will continuously attempt to call back a busy number for 30 minutes. After 30 minutes, your request will be cancelled.

## **Call Forwarding**

**To Forward Your Calls:** Lift the receiver and listen for the dial tone. Press \*72 and wait for the confirmation tone. Dial the number where your calls are to be forwarded. (Speed Calling Codes may be used if you also have this feature.) A courtesy call is made to the forwarding number. If this call is not answered, the user can set up the service anyway by re-dialing the Call Forwarding activation code. Once you have activated Call Forwarding, the telephone will make one short ring each time a call is forwarded. This is just a reminder that all your calls are being forwarded. You may still make outgoing calls from this telephone without interfering with incoming calls.

**To De-Activate Call Forwarding:** Press \*73.

## **Preferred Call Forwarding \*63**

**To Use Preferred Call Forwarding:** Press \*63. Listen to the voice instructions which will guide you through the steps of how to turn Preferred Call Forwarding on or off, and to make changes to your list.

<b><u>Press</u></b>	<b><u>If You Want To</u></b>
0	View the main instruction menu
1	Review the numbers on your list
3	Turn Preferred Call Forwarding on/off
#	Add a number to your list
*	Delete a number from your list
08	Delete all numbers in the list

## **Call Forwarding Busy**

Use Call Forwarding Busy to ensure your calls will be answered at another location when you are on the phone or not at home. Works hand-in-hand with SKT VoiceMail. Call your SKT Customer Care Representative for more information.

## **Remote Access Call Forwarding**

This feature allows a customer to activate/deactivate Call Forwarding from a telephone other than the one to which Call Forwarding is assigned. Allows a customer to activate and/or change the forward-to number from a remote location.

## **Distinctive Ringing (Teen Line or Fax)**

**How to Use Distinctive Ringing:** Wait until the full ringing pattern is complete before answering your telephone so you know which telephone number was dialed. The primary number will ring normally. The secondary number will have two short rings. Once you hear the ring pattern, you may answer the incoming call appropriately.

**Please Note:** Although you have two telephone numbers assigned to your line, you have just one telephone line, and only one conversation can be held at a time.

**Interaction with Other Features:** The Distinctive Ringing patterns also work with Call Waiting (a single tone for the primary line and double tone for the secondary line), so you can determine whether or not to interrupt your current conversation to answer the incoming call. With Distinctive Ringing, Call Forwarding is operated in one of two ways.

**You may choose to:**

- 1) Forward both telephone numbers (the primary and the secondary). The telephone number the calls are forwarded to will not receive the distinctive ring patterns.
- 2) Forward only your primary telephone number. The secondary number will continue to ring at your home and can be answered there.

## **Priority Ringing \*61**

There are those special people who we always want to be available for. Now you can create your own list and give the people on the list a special ringtone to let you know when they call.

**To Use Priority Ringing:** Press \*61. Listen to the voice instructions which will guide you through the steps.

<b><u>Press</u></b>	<b><u>If You Want To</u></b>
0	View the main instruction menu
1	Review the numbers on your list
3	Turn Priority Ringing on/off
#	Add a number to your list
*	Delete a number from your list
08	Delete all numbers in the list

**When Priority Ringing is Turned On:** Listen to the ringing patten or Call Waiting tones. When called from any number on your list, a short-long ring pattern or tone will be heard. When called from any other number, normal ringing or Call Waiting tones will be heard.

**Please Note:** Priority Ringing cannot be used with the feature Distinctive Ringing since they use the same ring patterns.

### **Caller ID (number only)**

A special display unit located on or next to your telephone is required to allow you to view the calling number. Wait for the start of the second full ring of your telephone, and the number of the calling party will appear on your display unit. For more information, please refer to the instructions of your Caller ID display unit.

### **Caller ID (name delivery)**

In conjunction with Caller ID, the calling name (associated with the calling number) is displayed on the customer's Caller ID display unit or telephone display. Customers must select Caller ID service, and have a display unit/telephone to receive Calling Name Delivery.

### **Call Waiting ID**

This feature is available when you subscribe to both Caller ID and Call Waiting, and you own a phone or Caller ID box equipped for Call Waiting ID.

### **Caller ID Blocking \*67**

**To Use Caller ID Blocking on a Per Call Basis:** Press \*67. Wait for the dial tone to return. Dial the desired telephone number.

**Please Note:** All customers are provided with this feature at no charge.

**To Use Caller ID Blocking on a Permanent Basis:** Your line will be labeled private and permanently prevent your directory number from being sent to any called party. If you wish to send your number on a per-call basis, you may do so by pressing \*82 and waiting for the dial tone to return. Dial the desired telephone number.

### **Call Screening \*60**

Getting the same annoying calls from the same number? Block these calls by putting them on the screening list provided to you with Call Screening.

There are a couple of things necessary to be able to use this feature:

- 1) You must subscribe to Caller ID and Call Waiting.
- 2) You need to have a phone that is capable of delivering this information or a Caller ID box that is equipped for Call Waiting ID.

**To Use Call Screening:** Press \*60. Listen to the voice instructions which will guide you through the steps.

<u>Press</u>	<u>If You Want To</u>
0	View the main instruction menu
1	Review the numbers on your list
3	Turn Call Screening on/off
#	Add a number to your list
*	Delete a number from your list
08	Delete all numbers in the list

After receiving an annoying call, you may wish to prevent that person from calling you in the future. Call Screening's voice instructions will explain how to add the number of the last caller to your list (even if you do not know the party's telephone number).

**Please Note:** If a number that is on your Call Screening list is also put on any of your other lists (for example Priority Ringing or Call Forwarding), Call Screening will override the other services for that telephone number.

### **Anonymous Call Rejection**

Want to stop calls from coming to you that don't tell who they are? Add Anonymous Call Rejection and those calls will receive a recording that you do not accept calls from those that will not share their information with you first.

**To Use Anonymous Call Rejection:** Press \*77. Listen for the confirmation tone letting you know it is active.

**To Remove Anonymous Call Rejection:** Press \*87. Listen for the confirmation tone letting you know it is de-activated.